



**BILL FOR YOUR SERVICES WITH  
SKYBILL UTILITY BILLING SOLUTION**

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## SKYBILL UTILITY BILLING

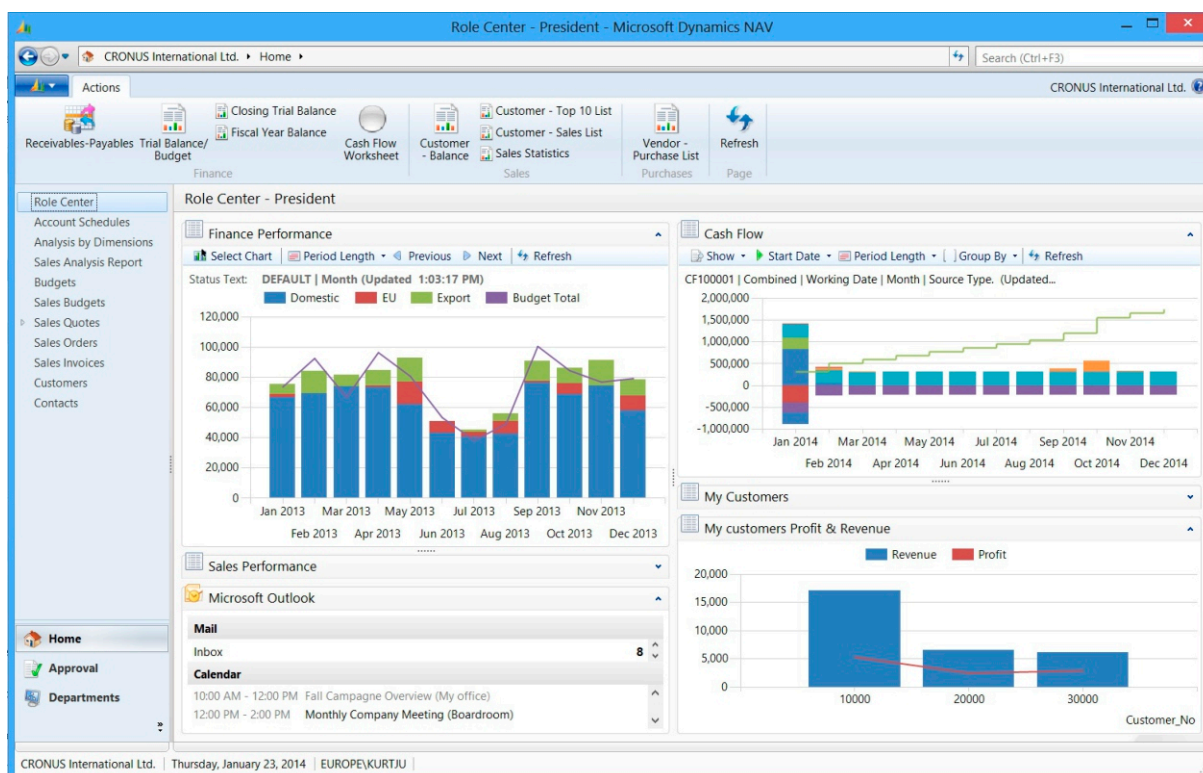
Your complete Utility Business in the Cloud with global Skybill Utility Billing solution [www.Skybill.eu](http://www.Skybill.eu).

Skybill has fully automated billing process cycle starting from meter reading automatic fetching till cash collection from bank payment systems.

Skybill is customizable online billing software for any utility company like GAS supply and distribution, WATER, SEWERAGE, ELECTRICITY, HEATING or PROPERTY management companies and other service providers of any size. Skybill Billing includes Microsoft Dynamics NAV ERP, Skybill Utility billing add-on and client self-service web portal. Skybill billing is available online as SAAS (software as service) or on-premises version.

We have individual approach for every customer what means we can customize the solution to meet your individual needs.

*This solution is based on Microsoft Dynamics NAV platform.*



## MAIN FEATURES

### 01

#### INTEGRATION

Skybill Utility billing can be integrated with:

- Other ERP systems;
- Meter gateway systems – (M-bus);
- Banks – via gateways or file transfers;
- Credit card payment system;
- Client portals;
- SMS services.

### 02

#### SALES & MARKETING (CRM)

- Quotes for industrial customers;
- Interaction logging;
- Outlook integration;
- Sales commissions – *calculate agent commissions for sales results.*

### 03

#### METER MANAGEMENT

- Meter management (devices, locations, serial numbers etc.);
- Automatic fetching of meter readings via M-Bus gateways.

*Meter Card example:*

**Edit - Meter Card - M00003**

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HOME ACTIONS NAVIGATE
?

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View  
Manage

Edit  
 New  
 Delete

Utility  
Process

Notes  
 Links  
Show Attached

Refresh  
 Clear Filter  
Page

Go to  
 Previous  
 Next

---

## M00003

### General

No.:	<input type="text" value="M00003"/>	Verification Date:	<input type="text" value="01.05.2016"/>
Serial No.:	<input type="text" value="4455667733"/>	Next Verification Date:	<input type="text" value="01.05.2020"/>
Manufacturer:	<input type="text" value="MI"/>	Starting volume:	<input type="text" value="0.00"/>
Type:	<input type="text" value="Water"/>	Previous Reading Date:	<input type="text"/>
Diameter:	<input type="text" value="15"/>	Blocked:	<input type="checkbox"/>
Class:	<input type="text"/>	Filter:	<input type="checkbox"/>
Location:	<input type="text"/>	Owner:	<input type="text"/>
Status:	<input type="text" value="Object"/>	Service Code:	<input type="text" value="COLD"/>
Inst. Date:	<input type="text" value="01.05.2016"/>	Broken:	<input type="checkbox"/>
		Not locked:	<input type="checkbox"/>

### Readings

Number of digits:	<input type="text" value="6"/>	Filter Diameter:	<input type="text" value="0"/>
Digits in Fact:	<input type="text" value="0"/>		

### Verification

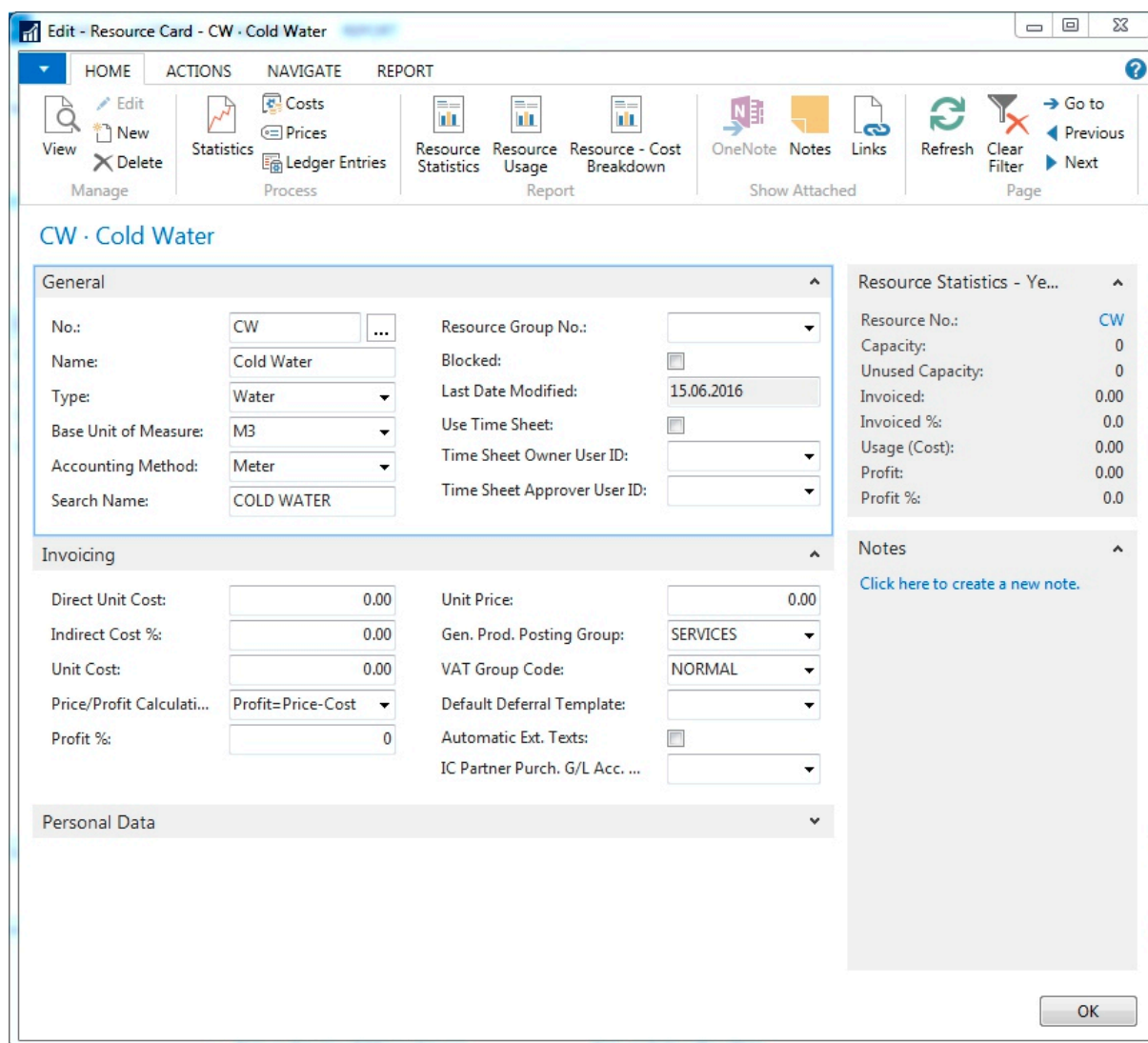
Verification Date:	<input type="text" value="01.05.2016"/>	Responsible:	<input type="text"/>
Act No.:	<input type="text"/>		

## 04

## BILLING

- Flexible rates (per agreement, customer, customer group, property, quantity or period);
- Usage calculation depending on calculation types (meters, flat rates, daily rates);
- Pre-billing with error checking – *before billing process the system will do comprehensive data validation and give warnings about incomplete data or significant difference from average usage pattern;*
- Set up your services, resources what you sell to clients;

Resource Card example:



- Bill delivery – *by e-mail, SMS, hard copies or client portal;*
- Custom Bill templates – *bills can be adjusted for each company individually;*
- Combine service addresses in one or separate bills as you wish;
- Define unlimited sub-meters (meters connected in sequence).

### Bill example 1:

Page 1 of 1
C00080/0616/1

**John Smith**  
  
River street 55 - 10  
Cambridge, CB3 7GG

**INVOICE No. C00080/0616/1**  
  
Invoice Date 28.06.2016.  
Due Date 28.06.2016.

**Service provider:**
**ACME Blue Water Ltd**  
River street 250, CB3 7GG Cambridge  
VAT Registration No.  
**Bank**
**Account No.**  
SWED
LV11SWED4545454545  
SBEB
LV55SBEB23232323232323

**Service Receiver**  
John Smith  
  
River street 55 - 10, Cambridge, CB3 7GG  
Reg. No. 123456-12345, VAT reg. No.

Description	Meter No.	Period	Meter Readings	Quantity, m3	Tariff, GBP	Amount, GBP
Address: River street 55-10 (Code: SA00008)						
Water Single 3/4"	SN0008	01.06.16-30.06.16	100-110	10	5,00	50,00
VAT 25% liable amount						50,00
25% VAT						12,50
Object Amount ind. VAT						62,50

**VAT 25% liable amount**
**25% VAT**
**Fin. charge Amount:**
**Total GBP**

50,00
12,50
0,00
62,50

Fin. charge: 0 % from unpaid amount for each delayed day.

According to the Law "On Accounting" Article 7, paragraph 2 a primary part of the invoice is valid without a signature.

Amount to pay on 28.06.16:
62,50

Bill example 2:

**Company Ltd.**

3 Maple Park

Leeds  
LS12 6HH

Electricity bill for 01/11/2016-30/11/2016

**Account activity**

Balance carried forward from previous bill	£0,00	DR
Payments received since your previous bill	£0,00	CR
Credits since your previous bill	£0,00	CR
Debts since your previous bill	£0,00	DR
<b>Balance before charges this period</b>	<b>£0,00</b>	<b>CR</b>

**Charges for this period**

Electricity used	475	kwh
Electricity Charges	£68,61	DR
Standing Charge	£7,34	DR
VAT	£3,63	DR
<b>Total Charges this period</b>	<b>£72,24</b>	<b>DR</b>

**Total outstanding balance** **£72,24 DR**

This will be taken from your account on 30/11/2016

**Contact Us**

Customer Services:  
Mon—Friday 9.00—17:00  
Online:  
VAT Registration Number:  
Account Number: C00030  
Invoice Date: 29/11/2016  
Invoice Number: C00030/1116/1

**Could You Save more money on your bills?**

Remember—if you have additional gas or electricity meters that we do not currently supply, let us know and we will call you near the time of your renewal with our best price.

We aim to beat every competitors renewal price by at least 10%


**Contact us on**

Supply Address:

S	00	111	222
	13	1234	5678 345


**Ways to pay**

When making payment, please use your Croma Billing Company account number as a reference. Please allow up to five working days for your payment to clear.




**DIRECT DEBIT**

It's easy, convenient and saves you money. Call us on to find out more



**YOUR BANK OR BUILDING SOCIETY**

Pay via internet or phone banking or visit a branch. Simply quote our sort code: 16-22-04 and bank account number: 11111111 and use your Croma Billing Company account number as reference.



**CALL US**

call us on and make a payment using your credit or debit card.

## 05

## RECEIVABLES

- Integration with banks and payment systems;
- Bank statement import and automatic application of payments to open invoices;
- Direct debit option – *this feature depends on your bank services*;
- Accounts receivables analysis (Aging reports, balance due, payments, etc.);

Report example:

Customer - Summary Aging							
Cronus Utilities Ltd.							
Balance Due							
No.	Name		...Before	29-11-16 28-12-16	29-12-16 28-01-17	29-01-17 27-02-17	After...
							Balance
01445544	Progressive Home Furnishings	USD	0,00	0,00	0,00	2 688,58	2 688,58
01454545	New Concepts Furniture	USD	0,00	0,00	0,00	398 602,67	398 602,67
10000	The Cannon Group PLC		0,00	0,00	-292,84	168 657,25	168 364,41
20000	Selangorian Ltd.		0,00	0,00	49 633,17	46 416,82	96 049,99
30000	John Haddock Insurance Co.		0,00	0,00	110 020,08	239 595,32	349 615,40
32656565	Antarcticopy	EUR	0,00	0,00	3 744,29	0,00	3 744,29
35451236	Gagn & Gaman	ISK	0,00	0,00	0,00	101 178,64	101 178,64
35963852	Heimilispyrdi	ISK	0,00	0,00	0,00	233 445,40	233 445,40
40000	Deerfield Graphics Company		0,00	0,00	1 328,88	0,00	1 328,88
42147258	BYT-KOMPLET s.r.o.	CZK	0,00	0,00	0,00	68 066,58	68 066,58
43687129	Designstudio Gnunden	EUR	0,00	0,00	0,00	21 017,74	21 017,74
46897889	Englunds Kontorsmöbler AB	SEK	0,00	0,00	0,00	9 123,91	9 123,91
47563218	Klubben	NOK	0,00	0,00	0,00	134 945,03	134 945,03
49525252	Beef House	EUR	0,00	0,00	0,00	17 898,18	17 898,18
49633663	Autohaus Mielberg KG	EUR	0,00	0,00	5 871,27	6 000,00	11 871,27
49858585	Hotel Pferdesee	EUR	0,00	0,00	0,00	20 948,09	20 948,09
50000	Guildford Water Department		0,00	666,75	0,00	5 000,00	5 666,75
C00010	John Q. Public		0,00	0,00	0,00	62,50	62,50
Total (LCY)			0,00	666,75	167 322,10	745 855,57	913 844,42

## 06

## FINANCIAL MANAGEMENT

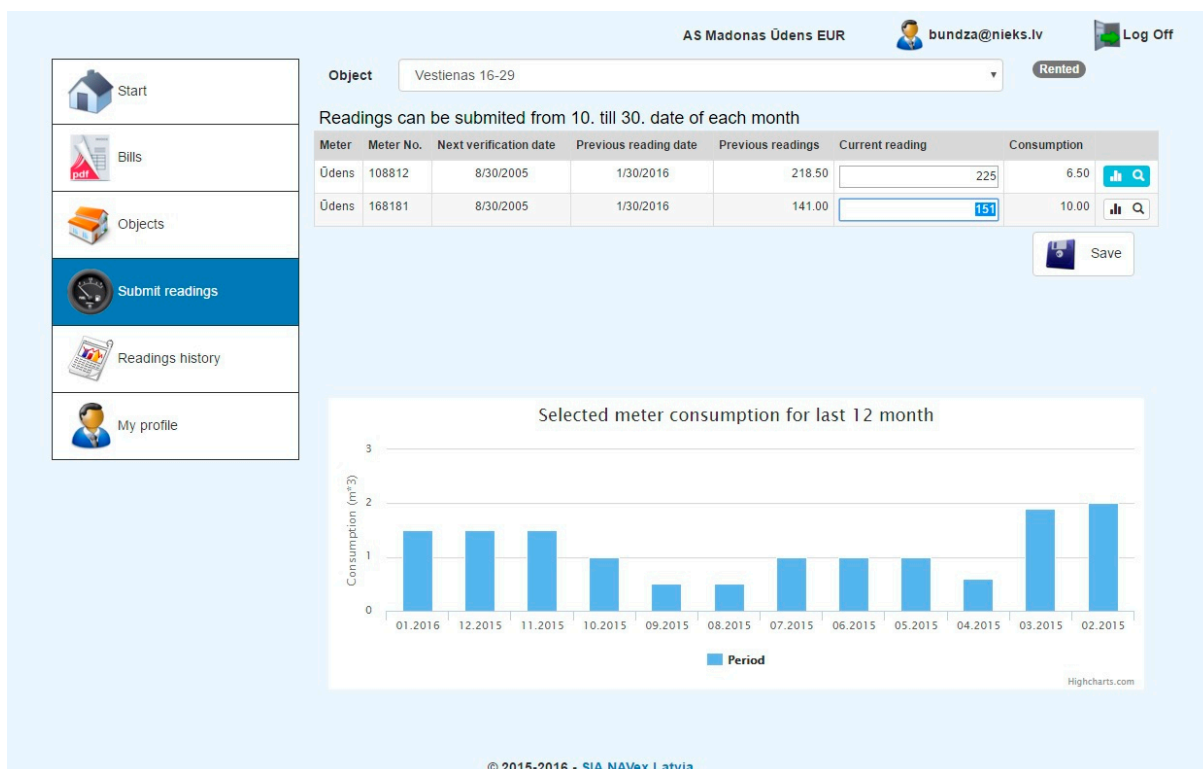
- Integration to General Ledger;
- Tax accounting;
- Financial Statements.

## 07

## CUSTOMER WEB PORTAL

- View and pay bills online;
- View service addresses and submit meter reading online;
- Communicate with utility service provider via build-in two directional messaging module;
- Invoice management;
- Review consumption and payment history;
- Grant access to service addresses to other tenants – to delegate meter reading submission and invoice management.

Customer portal example:



The screenshot shows the SKYBILL Customer Web Portal interface. At the top, it displays the user's name 'AS Madonas Ūdens EUR', the email 'bundza@nieks.lv', and a 'Log Off' button. The 'Object' dropdown is set to 'Vestienas 16-29' with a 'Rented' status. A message states: 'Readings can be submitted from 10. till 30. date of each month'.

Meter	Meter No.	Next verification date	Previous reading date	Previous readings	Current reading	Consumption
Ūdens	108812	8/30/2005	1/30/2016	218.50	<input type="text" value="225"/>	6.50
Ūdens	168181	8/30/2005	1/30/2016	141.00	<input type="text" value="151"/>	10.00

Below the table is a 'Save' button. On the left, a sidebar contains links: Start, Bills, Objects, Submit readings (highlighted), Readings history, and My profile. At the bottom, a bar chart titled 'Selected meter consumption for last 12 month' shows consumption in m³ for each month from 01.2016 to 02.2015. The consumption values are approximately: 01.2016: 1.5, 12.2015: 1.5, 11.2015: 1.5, 10.2015: 1.0, 09.2015: 0.5, 08.2015: 0.5, 07.2015: 1.0, 06.2015: 1.0, 05.2015: 1.0, 04.2015: 0.5, 03.2015: 1.8, 02.2015: 2.0. The chart is credited to Highcharts.com.

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## BILLING PROCESS

