BILL FOR YOUR SERVICES WITH SKYBILL UTILITY BILLING SOLUTION

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SKYBILL UTILITY BILLING


Skybill has fully automated billing process cycle starting from meter reading automatic fetching till cash collection from bank payment systems.

Skybill is customizable online billing software for any utility company like GAS supply and distribution, WATER, SEWERAGE, ELECTRICITY, HEATING or PROPERTY management companies and other service providers of any size. Skybill Billing includes Microsoft Dynamics NAV ERP, Skybill Utility billing add-on and client self-service web portal. Skybill billing is available online as SAAS (software as service) or on-premises version.

We have individual approach for every customer what means we can customize the solution to meet your individual needs.

This solution is based on Microsoft Dynamics NAV platform.
MAIN FEATURES

01 INTEGRATION
Skybill Utility billing can be integrated with:

- Other ERP systems;
- Meter gateway systems – (M-bus);
- Banks – via gateways or file transfers;
- Credit card payment system;
- Client portals;
- SMS services.

02 SALES & MARKETING (CRM)

- Quotes for industrial customers;
- Interaction logging;
- Outlook integration;
- Sales commissions – *calculate agent commissions for sales results*.

03 METER MANAGEMENT

- Meter management (devices, locations, serial numbers etc.);
- Automatic fetching of meter readings via M-Bus gateways.
**Meter Card example:**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>No.</td>
<td>M00003</td>
</tr>
<tr>
<td>Serial No.</td>
<td>4455667733</td>
</tr>
<tr>
<td>Manufacturer</td>
<td>MI</td>
</tr>
<tr>
<td>Type</td>
<td>Water</td>
</tr>
<tr>
<td>Diameter</td>
<td>15</td>
</tr>
<tr>
<td>Class</td>
<td></td>
</tr>
<tr>
<td>Location</td>
<td></td>
</tr>
<tr>
<td>Status</td>
<td>Object</td>
</tr>
<tr>
<td>Inst. Date</td>
<td>01.05.2016</td>
</tr>
<tr>
<td>Verification Date</td>
<td>01.05.2016</td>
</tr>
<tr>
<td>Next Verification Date</td>
<td>01.05.2020</td>
</tr>
<tr>
<td>Starting volume</td>
<td>0.00</td>
</tr>
<tr>
<td>Previous Reading Date</td>
<td></td>
</tr>
<tr>
<td>Blocked</td>
<td>False</td>
</tr>
<tr>
<td>Filter</td>
<td>False</td>
</tr>
<tr>
<td>Owner</td>
<td></td>
</tr>
<tr>
<td>Service Code</td>
<td>COLD</td>
</tr>
<tr>
<td>Broken</td>
<td>False</td>
</tr>
<tr>
<td>Not locked</td>
<td>False</td>
</tr>
<tr>
<td>Number of digits</td>
<td>6</td>
</tr>
<tr>
<td>Digits in Fact</td>
<td>0</td>
</tr>
<tr>
<td>Filter Diameter</td>
<td>0</td>
</tr>
<tr>
<td>Verification Date</td>
<td>01.05.2016</td>
</tr>
<tr>
<td>Act No.</td>
<td></td>
</tr>
</tbody>
</table>

**OK**
BILLING

- Flexible rates (per agreement, customer, customer group, property, quantity or period);
- Usage calculation depending on calculation types (meters, flat rates, daily rates);
- Pre-billing with error checking – before billing process the system will do comprehensive data validation and give warnings about incomplete data or significant difference from average usage pattern;
- Set up your services, resources what you sell to clients;

Resource Card example:

![Resource Card example image]
- Bill delivery – *by e-mail, SMS, hard copies or client portal*;
- Custom Bill templates – *bills can be adjusted for each company individually*;
- Combine service addresses in one or separate bills as you wish;
- Define unlimited sub-meters (meters connected in sequence).

*Bill example 1:*

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**Service provider:** ACME Blue Water Ltd  
River street 250, CB3 7GG Cambridge  
VAT Registration No.  
Bank  
Account No.  
SWED  
LV11SWED45454545454545  
SPEB  
LV5555EB232323232323232323

**Service Receiver**  
John Smith  
River street 55 - 10, Cambridge, CB3 7GG  

**INVOICE No. C00080/0616/1**

Invoice Date 28.06.2016.  
Due Date 28.06.2016.

<table>
<thead>
<tr>
<th>Description</th>
<th>Meter No.</th>
<th>Period</th>
<th>Meter Readings</th>
<th>Quantity, m³</th>
<th>Tariff, GBP</th>
<th>Amount, GBP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water Single 3/4&quot;</td>
<td>SN008</td>
<td>01.06.16-30.06.16</td>
<td>100.110</td>
<td>10</td>
<td>5,00</td>
<td>50,00</td>
</tr>
</tbody>
</table>

VAT 25% liable amount 50,00  
25% VAT 12,50  
Object Amount ind. VAT 62,50

VAT 25% liable amount 50,00  
25% VAT 12,50  
Fin. charge Amount: 0,00  
Total GBP 62,50

Fin. charge: 0% from unpaid amount for each delayed day.  
According to the Law ‘On Accounting’ Article 7, paragraph 2 a primary part of the invoice is valid without a signature.  
Amount to pay on 28.06.16: 62,50
Bill example 2:

Contact Us

Customer Services:
Mon—Friday 9:00—17:00
Online:
VAT Registration Number:
Account Number: C00030
Invoice Date: 29/11/2016
Invoice Number: C00030/1116/1

Could You Save more money on your bills?

Remember—if you have additional gas or electricity meters that we do not currently supply, let us know and we will call you near the time of your renewal with our best price.

We aim to beat every competitor’s renewal price by at least 10%...

<table>
<thead>
<tr>
<th>Company Ltd.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>3 Maple Park</td>
<td></td>
</tr>
<tr>
<td>Leeds</td>
<td>LS12 6HH</td>
</tr>
</tbody>
</table>

Electricity bill for 01/11/2016-30/11/2016

**Account activity**

| Balance carried forward from previous bill | £0.00 DR |
| Payments received since your previous bill | £0.00 CR |
| Credits since your previous bill | £0.00 CR |
| Debts since your previous bill | £0.00 DR |
| **Balance before charges this period** | **£0.00 CR** |

**Charges for this period**

| Electricity used | 475 kWh |
| Electricity Charges | £68.61 DR |
| Standing Charge | £7.34 DR |
| VAT | £3.63 DR |
| **Total Charges this period** | **£72.24 DR** |

**Total outstanding balance**

| £72.24 DR |

This will be taken from your account on 30/11/2016

Ways to pay

When making payment, please use your Grass Billing Company account number as a reference. Please allow up to five working days for your payment to clear.

- **DIRECT DEBIT**
  - In easy, convenient and saves you money. Call us on to find out more

- **YOUR BANK OR BUILDING SOCIETY**
  - Pay via internet or phone banking or visit a branch.
  - Simply quote our sort code 10-22-94 and bank account number 11111111 and use your Grass Billing Company account number as reference.

- **CALL US**
  - Call us on and make a payment using your credit or debit card.
RECEIVABLES

- Integration with banks and payment systems;
- Bank statement import and automatic application of payments to open invoices;
- Direct debit option – this feature depends on your bank services;
- Accounts receivables analysis (Aging reports, balance due, payments, etc.);

Report example:

FINANCIAL MANAGEMENT

- Integration to General Ledger;
- Tax accounting;
- Financial Statements.
CUSTOMER WEB PORTAL

- View and pay bills online;
- View service addresses and submit meter reading online;
- Communicate with utility service provider via build-in two directional messaging module;
- Invoice management;
- Review consumption and payment history;
- Grant access to service addresses to other tenants – to delegate meter reading submission and invoice management.

Customer portal example:
In Skybill you keep and manage data about services, rates customers and their properties. Meter data is collected in Skybill Billing via various interface options.

Skybill Billing calculates bills based on rates and other billing setup information, if there will be some information missing, warnings will be created and user can decide what invoices need recalculation and what can be posted and sent to tenants.