



# PRIVACY POLICY

October. 2018

Company **SkyBill** Ltd. Reg. No. 40103770604 operates [www.skybill.eu](http://www.skybill.eu). This page informs of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the site.

## **Personal data provided by the data subject**

When using this website's online facilities, data subjects may be required to provide their personal data for the purposes of future identification, contact and personal user account creation.

All information we get from site visitor is used just for business relation establishment between service provider (**SkyBill Ltd.**) and our visitor. Visitor can access this information by logging in to his/her account in Skybill.

SkyBill don't keep any data regarding your credit card and information related to credit card payments. All payments are done by third party <https://worldline.com/>.

## **Transaction Security Policy**

This site uses Secure Sockets Layer (SSL) to ensure secure transmission of your personal data. You should be able to see the padlock symbol in the status bar on the bottom right hand corner of the browser window. The url address will also start with <https://> depicting a secure webpage. SSL applies encryption between two points such as your PC and the connecting server. Any data transmitted during the session will be encrypted or scrambled and then decrypted or unscrambled at the receiving end. This will ascertain that data cannot be read during transmission.

## **Use of cookies.**

Cookies are small pieces of data that the site transfers to the user's computer hard drive when the user visits the website.

We use cookies to identify visitor as it is very important for us to understand if visitor is first time visitor or have been in our web shop before. Our cookies don't personally identify the user.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience all features of the [www.skybill.eu](http://www.skybill.eu) services or websites you visit

## Cookies used in Skybill.eu.

Cookie name	Cookie description
ASP.NET_SessionId	Active Server Page SessionID contains a unique identifier that can be used to maintain user sessions across different page loads.
NOPCOMMERCE.AUTH	Forms authentication cookie. It is a container for form forms authentication ticket. The ticket is passed as value of the forms authentication cookie with each request and is used by forms authentication, on the server, to identify an authenticated user.
Nop.customer	Unique identifier that is used to maintain guest session across different webstore page loads. To store customer authentication information.
__RequestVerificationToken	Microsoft ASP.Net anti-forgery cookie. It guarantees that the poster is the one who gets the form (prevents CSRF attack).
DSID	We also use third party cookies named 'AID,' 'DSID,' and 'TAID', which are used to link your activity across devices if you've previously signed in to your Google Account on another device. We do this to coordinate the ads you see across devices and measure conversion events. These cookies may be set on the domains google.com/ads, google.com/ads/measurement, or googleadservices.com. If you don't want the ads you see to be coordinated across your devices, you can opt out of Ads Personalization using Ads Settings.
IDE	We also use third party cookies for advertising we serve across the web. One of the main advertising cookies on non-Google sites is named 'IDE' and is stored in browsers under the domain doubleclick.net.
_gid _ga _dc_gtm_<id>	We also use third party Google Analytics cookies to track users as they navigate the website and help improve the website's usability.
TawkConnectionTime	We also use third party cookie that remembers you so that we can link chat conversations together to provide a better service. See <a href="https://www.tawk.to/privacy-policy/">https://www.tawk.to/privacy-policy/</a> for more information.
_gat_UA-<id> or optimizelyEndUserId _ga _gid _gcl_au	We also use third party cookie that tracks conversion rates from Captterra. See <a href="https://www.capterra.com/legal/privacy-policy/">https://www.capterra.com/legal/privacy-policy/</a> for more information.

If you want to, you can disable cookies from your browser and delete all cookies that are stored on your computer.

## **Log data.**

When you go to a web site, web servers log your interaction with the site in something called a log file. Standard log files like ours contain basic information like what time what pages were viewed, and the IP address of the visitor. We use this information to analyze trends, administer the site, track user's movement, and gather broad demographic information for aggregate use in our server statistical reports. We make no effort to identify IP addresses with individual users. It is our policy to delete log files after a 5 year period or sooner.

## **Subscription & Registration**

Users who subscribe to **SkyBill** are asked for certain personal information. This information is used only to authenticate users to process credit card payments. Your email address is used to deliver the subscription newsletter and subscription renewal notices. We do not sell or share our mailing lists or other personal information on our users with others. We will not answer inquiries whether any particular individual is a SkyBill subscriber.

## **Subscriber Login.**

Whenever you log in as a subscriber, we log your userID, password, IP number, and user-agent string provided by your browser. This information is logged to facilitate troubleshooting of the log-in process, as well as to be able to monitor instances of abuse of the subscription system. It is our policy to delete the log files after a period of 5 years or sooner.

## **Changes to this Privacy Policy**

If there are any changes to this privacy policy, we will replace this page with an updated version. It is therefore in your own interest to check the "Privacy Policy" page any time you access our web site so as to be aware of any changes which may occur from time to time.

## **Security**

The security of Personal information is important to us, but remember that NO method of transmission over the Internet is 100% secure. While we strive to use commercially acceptable means to protect your Personal information, we cannot guarantee its absolute security.

## **You can contact us to:**

- seek more information about anything contained in
- this policy, or to request a copy
- of this policy in a different format
- update or correct your personal information
- opt out of receiving direct marketing material
- ask about accessing or correcting the personal information we hold about you; or make a privacy related complaint.

## **In the following ways:**

E-mail: [info@skybill.eu](mailto:info@skybill.eu)

In writing: Salaspils nov., Salaspils pag., "Pērkons 19" - 1, LV-2119, Latvia

Phone: +371 67274823